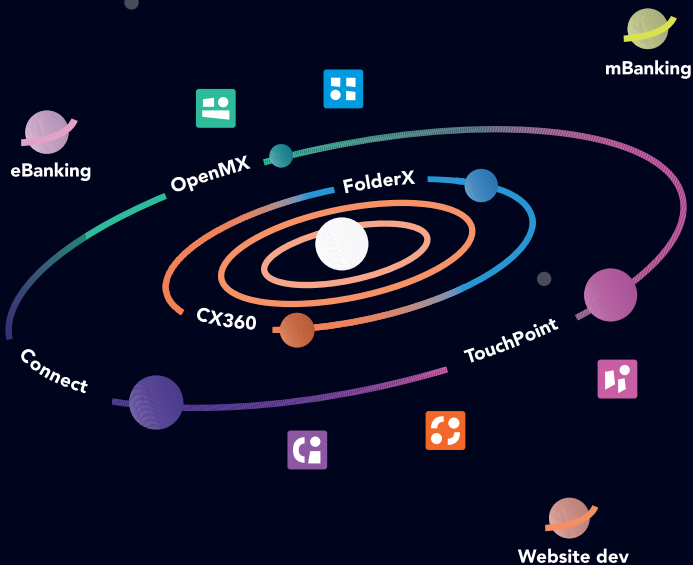


Digital Banking Universe



loóate

How can we help you?

**Get in touch
and find out!**



**Our software solutions manage over
20 000 000+ daily user accounts for
renowned companies and institutions
in 11 European countries:**



CX360



Specialized banking CRM

Foster relationships with your clients while we take care of the technology.

- ✓ **360 Client View**
- ✓ **Loan Tracking System**
- ✓ **Sales Management**
- ✓ **Campaign Manager**
- ✓ **KYC/AML Task Manager**
- ✓ **BNPL Loans**
- ✓ **Client Onboarding**
- ✓ **Complaint Manager**

Loan Tracking System

Automate debt collection and decrease the NPL ratio

Sales Management

Comprehensive module for agile Retail & Corporate Sales teams

Sales Opportunities
- Manage and track the entire sales opportunities lifecycle

My Clients - Log all of the customer relationship activities and schedule tasks

Campaign Manager

Create and manage targeted campaigns for marketing-ready and sales-ready opportunities

BNPL Loans

Onboard clients and approve installment loans for purchasing goods and services through authorized partners

Complaint Manager

Module for omni-channel complaint management and increased customer satisfaction

KYC/Task Manager

Always have up to date information on your clients personal details and financial well-being

Client Onboarding

Register new clients directly via CRM

CX360 & Connect - Equipping Contact Center with Information Integration of our two solutions enables a data-driven approach to customer interactions.

Connect



Omnichannel contact center solution

End-to-end digitization - from customer onboarding to sales support and customer service.

- ✓ **Supervisor Dashboard, Wallboard & Comprehensive Reports**
- ✓ **Vendor-agnostic integration with CRM for 360 View**
- ✓ **Inbound & Outbound Communication Enabled**
- ✓ **Omnichannel Support**
- ✓ **Agent Dashboard**
- ✓ **Campaigns**

Take Control of **Contact Center** Operations with Intuitive Dashboards and Comprehensive Reports

- ✓ **Connect with Customers**
- ✓ **Service Every Lead**
- ✓ **Reduce Cost**
- ✓ **Execute Sales/Telemarketing Campaigns**
- ✓ **Digitalize Onboarding**





TouchPoint

Bulk Messaging System

Send messages to SMS, Viber, Email and via Push Notifications

© Logate is one of 50 official Viber partners



FolderX

Document & Process Manager

- ✓ Document Management System with editing, collaboration and export functionalities
- ✓ Business Process Manager for automating workflows and higher efficiency
- ✓ Archiving app for tracking documents

Additional Services - Unique Touch & Feel

Website (re)design

E-banking

**M-banking
All about customer
experience**

Logate is not a vendor but a true partner. Instead of maintaining old systems, Logate is an innovator that constantly introduces helpful upgrades and updates.

Mile Grbin, Director of Products and Digital Channels Development Department
NLB Bank Podgorica



Our initiatives:

INFINTECH

International fintech conference in Montenegro, October 10 & 11, 2024
infintech.me

Bank on Digital

Educational webinar series for bankers

Logate Institute

Certified IT institution for training children and adults

How can we help you?
**Get in touch
and find out!**



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