

## Customer

Magenta Telekom (T-Mobile Austria GmbH) is a leading provider of Internet, mobile communications, entertainment and business solutions in Austria. The company is a part of Deutsche Telekom Group and it offers ultra-fast broadband via fiber optic cables and mobile communications, entertainment and the latest technologies for digital life.

5.7 million customers

1.3 billion euros sales in 2020

## Challenge

In 2015, Magenta Telekom was introducing new services to their customers through the Fixed-mobile Convergence project. They sought a vendor who would build and deploy the FMC AAA solution in a cost-efficient and future-proof way. Client requirements were for the solution to be:

- Built to support the hybrid internet access for users on a packet level, using DSL and LTE combined.
- Fully compatible and transferable to future network concepts and technologies.
- Supports full 3GPP set of standards.
- Supports the two-site geo-redundancy concept
- Supports virtualization requirements
- With an SLA that covers full maintenance and support services

## Solution

Logate deployed its OpenProvider AAA platform that enhanced the client's system by providing:



Delivery in the virtual environment



Real-time control and management over subscriber network access



Easy service building supported by the low code scripting language, OpenFunction



Numerous options for handling charging and rating



Personalized experience through tiered-service bundles



High availability and scalability - fully redundant deployment with stateful processing across all nodes



Web-based administration interface used for both service configuration and monitoring.



Integration with OSS/BSS systems.

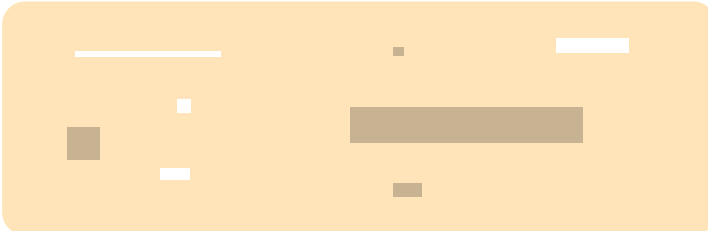
## Team capabilities

Solution design | Project management | System integration |  
Data migration | Training and education | 24x7 remote support

## Collaboration benefits and results

The successful realization of AAA project with Magenta Telekom resulted in:

- ✓ Reduction of OPEX and more efficient daily operations
- ✓ High-performing AAA that enabled the completion of the FMC project
- ✓ OpenProvider AAA became an integral part of the client's network infrastructure
- ✓ Infrastructure-agnostic AAA adapted easily with other system components
- ✓ Scalable AAA with linear performance increase for any subscriber numbers or new market trends
- ✓ Stable and flexible foundation for building innovative services (e.g. VoWiFi)
- ✓ Logate engineers becoming 24x7 remote support team



### Testimonial

We are very satisfied and happy to have Logate as our partner. During our cooperation Logate has developed a good understanding of our needs and found a way to successfully integrate their OpenProvider solution during FMC (Fixed-Mobile Convergence) project without causing any discontinuities or issues on our side.



*Sergey Shmygin,  
Delivery Manager, Magenta Telekom, Austria*

### About us

15

years on the market

20<sup>M</sup>

Millions of subscribers on our AAA platform

80<sup>+</sup>

80+ years of collective experience