

Customer

Magenta Telekom (T-Mobile Austria GmbH) is a leading provider of Internet, mobile communications, entertainment and business solutions in Austria. The company is a part of Deutsche Telekom Group and it offers ultra-fast broadband via fiber optic cables and mobile communications, entertainment and the latest technologies for digital life.

5.7 million customers

1.3 billion euros sales in 2020

Challenge

In 2015, Magenta Telekom was introducing new services to their customers through the Fixed-mobile Convergence project. They sought a vendor who would build and deploy the FMC AAA solution in a cost-efficient and future-proof way. Client requirements were for the solution to be:

- Built to support the hybrid internet access for users on a packet level, using DSL and LTE combined.
- Fully compatible and transferable to future network concepts and technologies.
- Supports full 3GPP set of standards.
- Supports the two-site geo-redundancy concept
- Supports virtualization requirements
- With an SLA that covers full maintenance and support services

Solution

Logate deployed its OpenProvider AAA platform that enhanced the client's system by providing:



Delivery in the virtual environment



Real-time control and management over subscriber network access



Easy service building supported by the low code scripting language, OpenFunction



Numerous options for handling charging and rating



Personalized experience through tiered-service bundles



High availability and scalability - fully redundant deployment with stateful processing across all nodes



Web-based administration interface used for both service configuration and monitoring.



Integration with OSS/BSS systems.

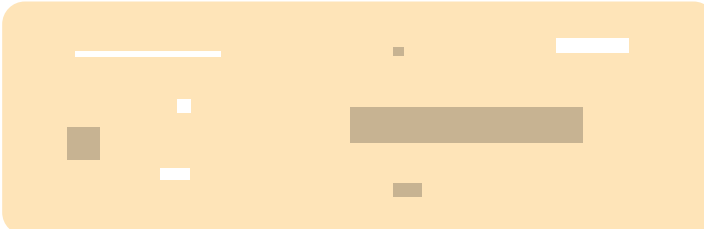
Team capabilities

Solution design | Project management | System integration |
Data migration | Training and education | 24x7 remote support

Collaboration benefits and results

The successful realization of AAA project with Magenta Telekom resulted in:

- ✓ Reduction of OPEX and more efficient daily operations
- ✓ High-performing AAA that enabled the completion of the FMC project
- ✓ OpenProvider AAA became an integral part of the client's network infrastructure
- ✓ Infrastructure-agnostic AAA adapted easily with other system components
- ✓ Scalable AAA with linear performance increase for any subscriber numbers or new market trends
- ✓ Stable and flexible foundation for building innovative services (e.g. VoWiFi)
- ✓ Logate engineers becoming 24x7 remote support team



Testimonial

We are very satisfied and happy to have Logate as our partner. During our cooperation Logate has developed a good understanding of our needs and found a way to successfully integrate their OpenProvider solution during FMC (Fixed-Mobile Convergence) project without causing any discontinuities or issues on our side.



*Sergey Shmygin,
Delivery Manager, Magenta Telekom, Austria*

About us

15

years on the market

20^M

Millions of subscribers on our AAA platform

80⁺

80+ years of collective experience