Enterprise Notification Gateway

**Centralized sending and logs
of sent notifications**

logate

Content

Executive summary

Enterprise Notification Gateway solution enables centralized sending and logs of sent notifications by users to their clients. The user of the system is able to inform his clients about spheres concerning the user's business, as well as his business with a specific client.

Concept and goals

- The system receives requests to send notifications and sends them to system users

- The system enables the delivery of reports by the status of the delivered message, by time period and by channel

- Reports are generated once a day for the past day

- Users have the ability to define priority channels and types of notation when sending. If priority notification is not sent, the system accesses another way of sending.

Functionalities

Enterprise Gateway Notification enables sending multiple types of notifications:

SMS

- The channel with the highest percentage of deliveries and the highest speed. It is most commonly used for the most sensitive information, but also as a delivery channel, unless the information is successfully implemented through other channels.

VIBER

- A widespread channel that enables interaction at minimum cost and offers a promotional type of notification that the recipient is unable to respond to.

PUSH NOTIFICATIONS

- They can be sent according to the mobile and web application of system users, but requires implementation of certain services on the application itself by system users.

Requests are received through rest web service.

Reports

Reports are generated once a day for the past day and are available to withdraw through rest web service.

Precision reporting is implied, and this part of our system is flexible and any further development of this functionality is in accordance with the needs of the user.

Integration

Notification Gateway strives to enable integration with other user systems, which is done through the Notification Web Service component. This component is a REST Web service, protected by authorization.

A custom integration capability is available with other systems (if the client has a Logate LTS solution, integration can be done very quickly).

Also, the scope of this project envisions downloading messages sent from LTS systems, as well as SMS notations produced by users)
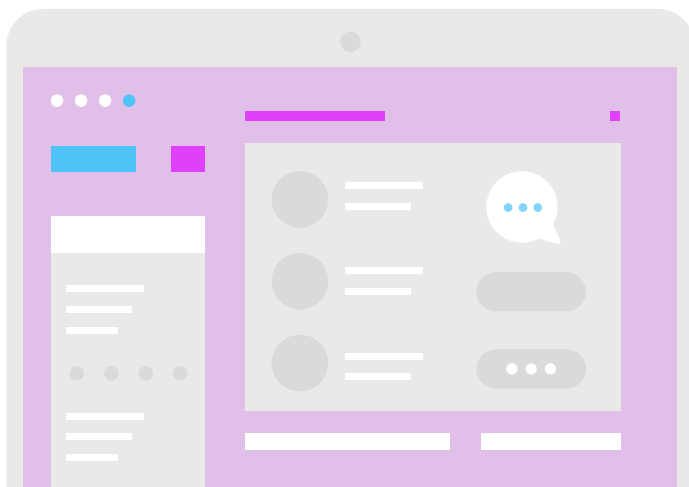
Referent List of Clients

We are proud of excellent
cooperation that we established
with our clients, who are:

Erste Banka
www.erstebank.me

As well as with associates whose
business processes forwarded
with the help of ENG solution:

Crnogorski Telekom
www.telekom.me

About Logate

Logate is a team of multi-disciplinary IT professionals, who enjoy fast-paced and dynamic business environments, where we can thrive by never solving the same problem twice.

Our clients come in different shapes and sizes, and tend to stick with us. We are very proud of maintaining long-term business relationships with regional industry giants from Telco and Finance sectors.

Our team of technical experts has hundreds of years of collective experience in developing, maintaining and supporting enterprise-grade software solutions.
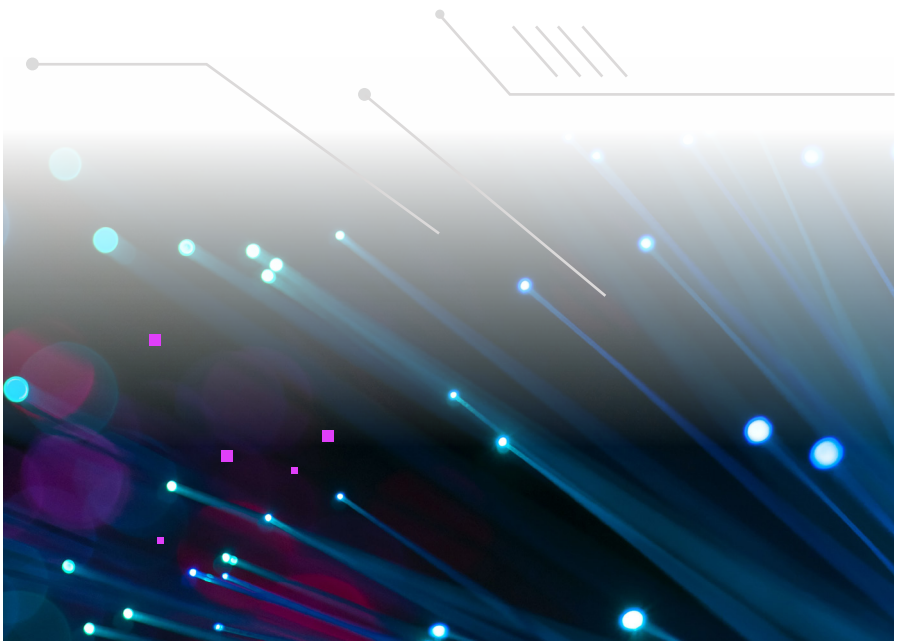
We specialize in:

→ Design and development of software solutions using modern technologies and processes

→ Design of computer networks and network environments

→ Design and development of applications and systems based on Open Source technologies

→ Support and maintenance

→ IT consulting

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